

VOLUNTEER GALLERY ATTENDANT

The London Children's Museum is looking for an **outgoing, fun, and enthusiastic** Gallery Attendant who has no hesitation in approaching families and engaging in playful experiences. Working with the Visitor Experience staff, the volunteer will contribute to the daily experience of the museum space as well as assist in the development and delivery of outstanding child and family-centred programs and events. Our new team member(s) will identify with and exemplify our organizational values: **Listen Closely, Stay Curious, Be Awesome, Be Helpful, Dream Big, Include Everyone, and Have Fun.**

Position(s): 4-40 hours per week. Shifts may include daytime, weekend, evening, and holidays based on availability.

Tasks and Responsibilities

- Provide exceptional visitor experiences and customer service to all London Children's Museum guests
- Demonstrate a visitor-centred focus by maintaining visibility on the floor and providing face-to-face interactions
- Take notice of the visitor's needs while roaming and setting up galleries for playful experiences
- Provide unique learning experiences for visitors using artifacts and demonstrations
- Contribute to the maintenance of a safe, clean, and tidy environment
- Assist in the cleaning, upkeep, and preservation of exhibit consumables
- Provide support to the Visitor Experience team by preparing any materials needed for public programs
- Be a helpful, positive, and engaged member of the London Children's Museum volunteer team
- Assist in exhibit observation checklist completion to determine the needs of visitors in our space

Skills

- Enthusiasm for hands-on, experiential learning
- Interest or expertise in the area(s) of heritage, art, history, culture, science, and/or education
- Previous experience working with children and families
- Desire to work in a child and family-centred environment
- Excellent time management skills and ability to work both independently and with a team
- Strong verbal, interpersonal, and written communication skills

Position Requirements

- Minimum 14 years of age
- If above 18 years of age, a Valid Vulnerable Sector Screening (police check) must be submitted

To Apply

Please fill out a volunteer application on our website www.londonchildrensmuseum.ca/volunteer. Select applicants will be asked to attend a virtual interview. Any questions about the selection, interview and onboarding process can be directed to volunteer@londonchildrensmuseum.ca.

The London Children's Museum is committed to creating inclusive employment practices and work environments that celebrate the dignity and uniqueness of every individual. Every effort is made to reduce accessibility barriers during the candidate recruitment and selection process. Accommodations are available during every step of the onboarding process.